



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 3/31/14

Ana Cratty
3203 E 35th St
Des Moines, IA 50317

Complaint Description: The Department received a complaint concerning improper disciplinary practices and injury to a child.

Rule Basis: Findings considered in accordance to Rule(s) 110.5(6) "Corporal punishment including spanking, shaking and slapping is not used."

Findings: Spot check conducted on 3/31/14. Provider Ana Cratty did not want to participate in a complaint investigation for a child injured while in her care. Provider requested voluntary relinquishment during the spot check attempt.

Resolution: I accepted a signed statement from provider Ana Cratty requesting that her registration be voluntarily closed effective 3/31/14 and that she agreed to not provide either registered or un-registered childcare in the future. Voluntary closure entries were applied to the Kindertrack system.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106